

# Department of Weights and Measures-Consumer Protection

2023 Executive Proposed Budget

# Core Programs & Functions

- Enforcement of County Consumer Protection Code
- Investigate and Mediate Consumer Complaints
- Consumer Education and Outreach
- Licensing of Home Improvement Contractors
- Testing of Weighing and Measuring Devices as Mandated Under State Law
- Administer and Assist in the Licensing of the Plumbing and Electrical Trades
- Citizen Participation - Citizen's Consumer Advisory Council
- Respond and Assist other County Departments During Declared Emergencies (such as Department of Health)

# Budget Summary

ITEM	2022	2023
Operating Positions	23	23
Trust Positions		
<b>TOTAL POSITIONS</b>	<b>23</b>	<b>23</b>
Personal Service	1,895,251	1,904,252
Equipment	8,000	8,000
Materials & Supplies	55,205	58,000
Contractual Expenses	181,300	58,600
Inter-Departmental Charges	348,046	352,050
<b>TOTAL EXPENDITURES</b>	<b>2,487,802</b>	<b>2,380,902</b>

# Budget Summary

ITEM	2022	2023
Inter-Departmental Revenue		
Departmental Revenue	3,689,100	3,847,450
State & Federal Aid		
<b>TOTAL REVENUE</b>	<b>3,689,100</b>	<b>3,847,450</b>
<b>DEPARTMENT TAX LEVY</b>	<b>(1,201,298)</b>	<b>(1,466,548)</b>

# New Initiatives & Highlights

- Continuing Review of Consumer Protection Code – Focusing on Strengthening the Code to Better Reflect Today’s Marketplace.
- Continuing to Raise Consumer Awareness by Expansion of Social Media Accounts and Weekly Radio Program.
- Increased Outreach to Underserved Communities.
- Continuing Policy Updates and Procedure Reviews of Trades Licensing Boards (Plumbing and Electrical Licensing).
- Outreach Education Initiative with New Businesses – in Particular Charge Card Surcharges.
- Continuing to Assist Consumers with Pandemic Related Complaints.