

# Department of Weights and Measures-Consumer Protection

2022 Executive Proposed Budget

# Core Programs & Functions

- Enforcement of County Consumer Protection Code
- Consumer Education and Outreach
- Respond and Assist other County Departments During Declared Emergencies (Department of Health)
- Licensing of Home Improvement Contractors
- Testing of Weighing and Measuring Devices as Mandated Under State Law
- Administer and Assist in the Licensing of the Plumbing and Electrical Trades
- Citizen Participation - Citizen's Consumer Advisory Council

# Budget Summary

ITEM	2021	2022
Operating Positions	23	23
Trust Positions		
<b>TOTAL POSITIONS</b>	<b>23</b>	<b>23</b>
Personal Service	1,792,057	1,895,251
Equipment	5,000	8,000
Materials & Supplies	54,285	52,500
Contractual Expenses	37,788	181,050
Inter-Departmental Charges	325,280	348,046
<b>TOTAL EXPENDITURES</b>	<b>2,214,410</b>	<b>2,484,847</b>

# Budget Summary

ITEM	2021	2022
Inter-Departmental Revenue		
Departmental Revenue	3,709,100	3,689,100
State & Federal Aid		
<b>TOTAL REVENUE</b>	<b>3,709,100</b>	<b>3,689,100</b>
<b>DEPARTMENT TAX LEVY</b>	<b>(1,494,690)</b>	<b>(1,204,253)</b>

# COVID-19 Response

- Assisted with the Distribution of Vaccines at Westchester County Center and Westchester Community College.
- Continued an Aggressive Social Media Campaign to Help Consumers Avoid Scams Related to the Pandemic and to the Vaccination Process.
- Worked with Local Businesses to Insure Compliance with Reopening Plans.
- Aggressively Pursued Consumer Complaints During Pandemic Related to Improper Business Practices.

# New Initiatives & Highlights

- Continue to Assist Consumers with Pandemic Related Complaints.
- Continuing Review of Consumer Protection Code.
- Continuing to Raise Consumer Awareness by Expansion of Social Media Accounts and Weekly Radio Program.
- Increased Outreach to Underserved Communities.
- Continuing Policy Updates and Procedure Reviews of Trades Licensing Boards.
- Outreach Education Initiative with New Businesses