# Department of Weights and Measures-Consumer Protection

2023 Executive Proposed Budget



#### Core Programs & Functions

- Enforcement of County Consumer Protection Code
- Investigate and Mediate Consumer Complaints
- Consumer Education and Outreach
- Licensing of Home Improvement Contractors
- Testing of Weighing and Measuring Devices as Mandated Under State Law
- Administer and Assist in the Licensing of the Plumbing and Electrical Trades
- Citizen Participation Citizen's Consumer Advisory Council
- Respond and Assist other County Departments During Declared Emergencies (such as Department of Health)



## **Budget Summary**

ITEM	2022	2023
Operating Positions	23	23
Trust Positions		
TOTAL POSITIONS	23	23
Personal Service	1,895,251	1,904,252
Equipment	8,000	8,000
Materials & Supplies	55,205	58,000
Contractual Expenses	181,300	58,600
Inter-Departmental Charges	348,046	352,050
TOTAL EXPENDITURES	2,487,802	2,380,902



## **Budget Summary**

ITEM	2022	2023
Inter-Departmental Revenue		
Departmental Revenue	3,689,100	3,847,450
State & Federal Aid		
TOTAL REVENUE	3,689,100	3,847,450
DEPARTMENT TAX LEVY	(1,201,298)	(1,466,548)



#### New Initiatives & Highlights

- Continuing Review of Consumer Protection Code Focusing on Strengthening the Code to Better Reflect Today's Marketplace.
- Continuing to Raise Consumer Awareness by Expansion of Social Media Accounts and Weekly Radio Program.
- Increased Outreach to Underserved Communities.
- Continuing Policy Updates and Procedure Reviews of Trades Licensing Boards (Plumbing and Electrical Licensing).
- Outreach Education Initiative with New Businesses in Particular Charge Card Surcharges.
- Continuing to Assist Consumers with Pandemic Related Complaints.

