

Department of Consumer Protection

2021 Executive Proposed Budget

Core Programs & Functions

- Enforcement of County Consumer Protection Code
- Consumer Education and Outreach
- Respond and Assist other County Departments during Declared Emergencies (Department of Health)
- Licensing of Home Improvement Contractors
- Testing of Weighing and Measuring Devices as Mandated Under State Law
- Administer and Assist in the Licensing of the Plumbing and Electrical Trades
- Citizen Participation - Citizen's Consumer Advisory Council

Budget Summary

ITEM	2020	2021
Operating Positions	23	23
Trust Positions		
TOTAL POSITIONS	23	23
Personal Service	1,698,928	1,792,057
Equipment	44,000	5,000
Materials & Supplies	49,250	51,000
Contractual Expenses	33,540	37,600
Inter-Departmental Charges	312,767	325,280
TOTAL EXPENDITURES	2,138,440	2,210,937

Budget Summary

ITEM	2020	2021
Inter-Departmental Revenue		
Departmental Revenue	3,414,150	3,709,100
State & Federal Aid		
TOTAL REVENUE	3,414,150	3,709,100
DEPARTMENT TAX LEVY	(1,275,710)	(1,498,163)

Highlights

- Responded to requests from Local Governments (New Rochelle) for Assistance with Vendors refusing to Sell and Deliver Goods and Services.
- Field Inspectors maintained previous level of activity. Inspectors implemented and promoted best safety practices.
- Reorganization and Modernization of Office Procedures. Settlement Conferences, Hearings and Board Meetings now conducted remotely.
- Continued Joint Enforcement Actions against unlicensed vendors with State, County and Local Governments (Lewisboro, Pound Ridge, New Rochelle).

New Initiatives

- Continue to Assist Consumers with Pandemic Related Complaints.
- Proposed Updates of Consumer Protection Code.
- Continuing Expansion of Social Media.
- Public Outreach - Retail Pricing Surcharges.
- Continuing to Assist in Updating Policy and Procedures of Trades Licensing Boards.
- Assist New Vendors with Compliance.